



P.O. BOX 5096, JONESTOWN, TEXAS 78645

PHONE: (512) 267-7144

STANDARD SERVICE APPLICATION AND AGREEMENT

- Equity Buy-In \$4,600.00
Membership \$100.00
Tap Fee \$450.00
Reconnect Fee \$55.00
New Service Meter \$125.00
BFP \$50.00
CSI \$50.00
Other

PLEASE CHECK ALL THAT APPLY:

- Inside City limits
Swimming Pool
Sprinkler System
Hot Tub
Owner
Renter:
Property Owner's Name

TOTAL \$
Ck #

FOR OFFICE USE ONLY

CERT. #
RVS. #
SEQ.#
CV ?
PRV ?
Voting /Non-Voting

Check or Money order only for new memberships

NEW CONSTRUCTION? YES NO
IF YES, ARE YOU THE BUILDER? YES NO OWNER? YES NO
HOW SOON WILL YOU BE STARTING CONSTRUCTION? Date:
All new construction memberships are considered "temporary memberships" until completion of a satisfactory Customer Service Inspection by JWSC.

PLEASE PRINT: DATE: SERVICE START DATE:

APPLICANT'S NAME:

SPOUSE'S NAME:

SERVICE ADDRESS: BILLING ADDRESS (if different):

LOT #: BLOCK #: EMAIL:

PHONE #: Home: Work:

DRIVER'S LICENSE # OF APPLICANT:

NAME OF PREVIOUS OCCUPANT (if known):

In accordance with the rules of the Tariff of the JONESTOWN WATER SUPPLY CORPORATION, Section E, page 11, "The Corporation shall require each Member to have a cut-off valve on the Member's side of the meter for purposes of isolating the Member's service pipeline and plumbing facilities from the CORPORATION's water pressure.... The Member's use of the CORPORATION's curb stop (i.e. meter/cut-off valve) or other similar valve for such purposes is prohibited. Any damage to the CORPORATION's equipment shall be subject to service charges." If there is no cut-off

**JONESTOWN WATER SUPPLY CORPORATION  
STANDARD SERVICE APPLICATION AND AGREEMENT**

**valve on the customer side of the meter at the above service address, you must have one installed before the JWSC will set the meter.**

General information: *Our employees must be able to access your water meter at all reasonable times. If you have dogs, a fenced-in yard with a locked gate, or anything else that might prevent our employees' access to your meter, you may be required to call in your meter readings OR pay to have your meter moved. Failure to comply could result in interruption of service.*

AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, between  
Jonestown Water Supply Corporation, a corporation organized under the laws of the State of  
Texas (hereinafter called the Corporation) and \_\_\_\_\_, (hereinafter  
called the Applicant and/or Member)

Witnesseth:

The Corporation shall sell and deliver water service to the Applicant and Applicant shall purchase, receive, and/or reserve water service from the Corporation in accordance with the Bylaws and Tariff of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new Applicant or continued Membership as a Transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's Tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Member acknowledges receipt hereof by execution of this Agreement.

The Board of Directors shall have the authority to cancel the Membership of any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service.

If this agreement is completed for the purpose of assigning water service as part of a rural domestic water system loan project contemplated with the Home Administration, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining:

- a) the number of taps to be considered in the design and ;
- b) the number of potential ratepayers considered in determining the financial feasibility of constructing either:
  - 1) a new water system or;
  - 2) expanding the facilities of an existing water system, the Applicant thereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the corporation to a Membership Fee. Applicant further agrees to pay, upon becoming a

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STANDARD SERVICE APPLICATION AND AGREEMENT**

Member, the monthly water charges for such service as prescribed in the Corporation's published rates, fees, and conditions of service. Any breach of this agreement shall give cause for the Corporation to liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of \$300.00 as liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the corporation as a part of this project, the Applicant shall be denied Membership in the Corporation, and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fee.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter and/or connection is for the sole use of the Member or Customer and is to serve water to only one (1) dwelling and/or only one (1) business. Extension of pipe or pipes to transfer water from one property to another, to share, resell, or sub-meter water to any other persons, dwellings, business, and/or property, etc., is prohibited.

In the event the total water supply is insufficient to meet all of the needs of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution by the Applicant of this Agreement, Applicant hereby shall comply with the terms of said Program.

The Member shall install at his own expense a service line from the water meter to the point of use, including any customer service isolation valves and other equipment as may be specified by the Corporation. State regulations strictly prohibit direct connection between the public drinking water supply and a potential source of contamination. No cross-connection between the public drinking water supply and a private water system is permitted. No connection which allows water to be returned to the public drinking water supply is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap, an appropriate backflow prevention device, or a reduced pressure-zone backflow prevention device. The use of pipes and pipe fittings that contain more than .25% lead or solders and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption.

By execution hereof, the Member shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/Users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Member shall grant to the Corporation, now or in the future, an easements of right-of-way for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other such equipment which may be deemed necessary by the Corporation to extend or improve service for existing or future Members, on such forms as required by the Corporation.

**JONESTOWN WATER SUPPLY CORPORATION  
STANDARD SERVICE APPLICATION AND AGREEMENT**

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property.

The Corporation's authorized employees shall have access to the Member's property or premises at all reasonable times for the purpose of inspecting for possible violations for the Corporation's policies or Texas Department of Health Rules and Regulations. The Corporation strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water supply.

By execution of this Service Application and Agreement, Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership Fees against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of water utility service under the terms and conditions of the Corporation's Tariff.

By execution of this Service Application and Agreement, Applicant agrees if non-compliance with the terms of this Agreement by said Applicant shall occur, the Corporation, at its discretion, will either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be paid by the Customer.

Any misrepresentation of the facts by the Applicant on any of the four (4) pages of this form shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's Tariff.

I understand and agree to the terms stated in this agreement.

\_\_\_\_\_  
Applicant/ Member  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Spouse  
Signature

\_\_\_\_\_  
Date

DO NOT WRITE BELOW THIS LINE

\_\_\_\_\_  
Treasurer/Officer Witnesseth

\_\_\_\_\_  
Approved and Accepted

**JONESTOWN WATER SUPPLY CORPORATION  
STANDARD SERVICE APPLICATION AND AGREEMENT**

Please complete the following information.

**This information is requested by the USDA Rural Development and is not used by JWSC in any way.**

**Sex of Applicant:**

- Male
- Female

**Race of Applicant:**

- American Indian/Alaskan Native
- Asian
- Black or African American
- Hispanic or Latino
- Native Hawaiian or Other Pacific Islander
- White



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PHONE: (512) 267-7144 FAX: (512) 267-9247

## PLEASE KEEP THIS PAGE FOR YOUR RECORDS

### **BILLING CYCLE**

Meters are read between the 18<sup>th</sup> and 23<sup>rd</sup> of the month. Your bill is always mailed on the last working day of the month. You should receive it on or about the first of the month. All bills are always due by the 15<sup>th</sup> of the month and a late fee (the greater of \$10 or 5%) is applied on the 16<sup>th</sup> of each month if payment has not been received. If you do not receive your bill during the first week of the month, please call our office at 267-7144. ***We guarantee all bills are mailed out on the last working day of the month but cannot guarantee delivery of the bill.*** If you do not receive your bill, please contact your local post office. (Contact #'s are listed at the bottom of this page). ***You are responsible for paying your bill whether it is received or not.*** A late fee will be applied on the 16<sup>th</sup> of each month if payment has not been received.

On the 20<sup>th</sup> day of the month, a ***past due notice*** is mailed stating the bill must be paid within 10 days to avoid having your service interrupted.

If payment is not received by the disconnect date on the past due notice, and you have not completed a deferred payment agreement, a ***24-hour notice*** will be hung on your door, and a ***\$15.00*** trip charge is added to the amount you owe.

***After 24 hours, if payment has not been received, and you have not completed a deferred payment agreement, your service will be interrupted at which time, a \$55 reconnect fee will be assessed to restore service.***

### **BUSINESS HOURS**

**MONDAY – THURSDAY 7:00am to 6:00pm (Closed 12-1)**

Once you receive your first bill, you will have your account number. At that point you may go online (web address below) and set up auto draft or make one-time payments using the payment method of your choice (i.e. credit, debit cards, e-check). This is a 3<sup>rd</sup> party payment processing service. They charge the greater of 3% or \$1.75 per payment, however there is no charge to simply set up email or text alerts, notifying you that your water bill is available for viewing/payment. The JWSC does not store customer's personal payment information in our office systems.

**TO SET UP ONLINE PAYMENTS, PLEASE VISIT OUR WEBSITE:**

[www.jonestownwsc.org](http://www.jonestownwsc.org)

### **WATER RATES FOR STANDARD RESIDENTIAL SERVICE:**

**Minimum = \$35.00 (includes 1,000 gal) - over 1,000 = \$4.50 per 1,000 gals**

Leander Office-in-Charge – Eddie Esparza, Jr. – 259-9196  
Lago Vista Postal Manager – Erma Smith – 267-1637

09/19/22