

Jonestown WSC

Public Notification Policy

Boil Water Notice

Purpose

The purpose of the Public Notification Policy is to insure that affected members of the Jonestown Water Supply Corporation receive proper notification in the event of low distribution pressures (below 20 pounds per square inch (psi)), water outages, microbiological samples found to contain E. coli or fecal coliform organisms, failure to maintain adequate chlorine residuals, elevated finished water turbidity levels, or other conditions which indicate that the potability of the drinking water supply has been compromised

Standards

When the above conditions exist, “Boil Water” notifications must be issued to the customers within 24 hours using the prescribed notification format as specified in §290.47(e) and distributed in accordance with 290.122 (a)(2)(B). A copy of this notice shall be provided to the executive director of the TCEQ. Once the boil water notification is no longer in effect, the customers must be notified in a manner similar to the original notice.

Policy

In order to comply with TCEQ requirements in 290.46(q), it is the policy of Jonestown Water Supply Corporation to notify members of the need to “Boil Water” by contacting local TV and Radio stations in accordance with 290.122(a)(2)(B), and providing them with the “Boil Water” notice as outlined in 290.47(e). In addition JWSC will also place notification signs at the entrances to affected areas.

Responsibilities

Management

It will be management's responsibility to

- Audit this program for success and suggest improvements
- Review policy with field staff and conduct necessary training
- Issue the "Boil Water" notice
- Document the event and steps outlining the corrective action and place with a copy of the test results for review by the region office

Supervisors

It is the responsibility of supervisors to

- Insure program guidelines are being followed
- Insure all safety procedures are being practiced
- Maintain the ability to evaluate specific situations using 290.47(h)
- Maintain knowledge of AWWA Standard C651-05 (Disinfecting Water Mains)
- Coordinate Operator's duties

Operators

It is the responsibility of the operators to

- Follow all program guidelines
- Follow all safety procedures
- Be familiar with 290.47(h)
- Collect and deliver samples to lab in Round Rock
- Disinfect and Flush Affected Areas
- Deploy Notification Signs in Affected Areas

Office Staff

It is the responsibility of the Office Staff to

- Follow all program guidelines
- Update Notification list annually
- Complete TCEQ "Boil Water" Notification 290.47(e) (Attached)
- Provide Notification to TV and Radio News Media and TCEQ (see attachment)
- Notify Board Members

NOTIFICATION LIST

- crunyon@tceq.state.tx.us
 - lking@tceq.state.tx.us
 - news@kvue.com
 - news36@kxan.com
 - newsdesk@news8austin.com
 - news@fox7.com
 - newsroom@590klbj.com
 - community@kgsr.com
 - community@klbjfm.com
 - community@590klbjam.com
 - community@krox.com
 - community@103.5bobfm.com
 - community@107.1laz.com
 - whitneybond@clearchannel.com (KASE and KVET)
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- Notify KEYE news via 512-835-0335